



# WHO TO CALL



## EMERGENCY NUMBERS

Ambulance/Fire/Police.....	9-1-1
Northwest Natural Gas.....	503-585-6611
Portland General Electric.....	1-800-544-1795
Public Works 24/hr Dispatch.....	503-588-6311
Utility/Water Bill (City of Salem).....	503-588-6099

### Streetlights

Salem Electric.....	503-362-3601
Portland General Electric.....	503-399-7717
City of Salem 24/hr.....	503-588-6311

## GOVERNMENT NUMBERS

League of Oregon Cities.....	503-588-6550
Marion County 24/hr Dispatch.....	503-588-5304
Marion County.....	503-588-5037
Marion County Public Works.....	503-588-5036
Mid Willamette Valley Council of Governments (COG).....	503-588-6177
Municipal Traffic Court.....	503-588-6146
OR Dept of Human Services.....	503-945-5600
Polk County.....	503-623-8173
City of Salem.....	503-588-7272
State of Oregon, (Governor's Ofc).....	503-378-3111
Oregon Department of Transportation (report road hazards, potholes, damaged signs.....)	1-888-275-6368 choose option 6

## OTHER NUMBERS

Call Before You Dig.....	811
Consumer Protection.....	503-378-4320
Chamber of Commerce.....	503-581-1466
Garbage Transfer Station.....	503-588-5169
Mid Willamette Valley Community Action Agency.....	503-585-6232
Neighbor-to-Neighbor Mediation Service.....	503-585-0651
Salem Area Mass Transit (Cherriots).....	503-588-2877
Salem Health.....	503-561-5200
Travel Salem.....	503-581-4325

## ANIMALS

### Biting, barking, cruelty, dead, injured, loose

Marion Co., Dog Control.....	503-588-5233
Polk Co., Animal Control.....	503-623-9251

### Dog licenses

Marion County.....	503-588-5233
Polk County.....	503-623-9251

### Adoption

Humane Society.....	503-585-5900
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### Rodent control related to garbage/abandoned buildings

City.....	503-588-6421
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## AUTOS

### Abandoned autos and parts

City.....	503-588-6421
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### Blocking driveway or illegally parked

City, Parking Services.....	503-588-6471
Towed autos Police Department (PD).....	503-588-6144

## CUSTOMER SERVICE CENTER

City Customer Service Center.....	503-588-7272
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## CITY MEETINGS, DOCUMENTS, REGULATIONS

### Council agenda and records, City Code and Charter, elections (city)

City Recorder.....	503-588-6097
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## CODE COMPLIANCE, VIOLATIONS.....

Community Planning & Development	503-588-6421
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Inspections.....	503-588-6256
Land-Use permits, questions, zoning.....	503-588-6213

## FIRE

Emergency.....	9-1-1
Burning information - Fire Dept.....	503-588-6420

### Fire prevention and hazards

Fire Marshal.....	503-588-6245
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## GARBAGE, REFUSE, AND EYESORES

Garbage Collectors.....	503-390-4000
Overgrown brush and weeds, Public Works 24/hr	
Streets.....	503-588-6311

### Trash and junk (private property)

City.....	503-588-6421
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## GRAFFITI

Graffiti hotline.....	503-371-4264
Hate speech graffiti, Police non-emergency.....	503-588-6123

## HOMELESS RESOURCES

Arches.....	503-399-9080
NW Human Services Crisis Hotline.....	503-581-5535
Mid-Willamette Valley Resources (dial or text).....	211
Salem Safe Parking.....	503-979-7054

## HOUSING AND BUILDING INFORMATION

### Housing rehabilitation programs

City.....	503-588-6178
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### Low income housing

Salem Housing Authority.....	503-588-6368
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### New buildings; alterations, permits, inspections

City, Building and Safety.....	503-588-6256
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### Open, boarded, vacant buildings

City.....	503-588-6421
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## HUMAN RESOURCES INFORMATION, CITY OF SALEM

Affirmative Action, recruitment	
Human Resources Department	503-588-6162
Diversity, Equity, & Inclusion	503-588-6162
Human Rights Commission	503-540-2371

<b>LIBRARY</b>	503-588-6315
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<b>Mayor's Office</b>	503-588-6255
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## NEIGHBORHOOD ASSOCIATIONS

Neighborhood Services	503-588-6207
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## NOISE DISTURBANCES

### Commercial or industrial noise disturbances

City	503-588-6421
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## PARKING

Carpool information	503-371-POOL
Enforcement	503-588-6471
Meter repairs	503-588-6063
Parking permits	503-588-7272
Special parking signs and zones	503-588-6211
Traffic Tickets	503-588-6193

## PARKS

Maintenance	503-588-6336
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### Reservations:

City parks, ball fields, Pringle Community Hall	503-588-6261
Volunteer	503-589-2197

## PERMITS AND LICENSES, City of Salem

Food vendor, special event	503-588-6256
Licenses/permits required for new building structures	503-588-6256

<b>Park use, reservations</b>	503-588-6261
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Public Works	503-588-6211
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## POLICE DEPARTMENT

Community Engagement	503-588-6175
Crime TIPS Hotline	503-588-8477
Drug activity tips line	503-315-2566
Non-emergency line	503-588-6123
Neighborhood Watch	503-588-6175
Volunteer Opportunities	503-588-6002

## POLLUTION CONTROL

Public Works 24/hr	503-588-6311
Haz Mat	503-588-6063

## RECREATION PROGRAMS

Neighborhood programs, sports, general information	
City	503-588-6261

### Seniors

Salem Senior Center 50+	503-588-6303
South Salem Seniors	503-588-0748
Salem Area Seniors	503-390-7441

## SEWER INFORMATION

Permit information	503-588-6211
Billing information/Customer Service	503-588-6099

## SIDEWALKS

Repair and improvement 24/hr	503-588-6311
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## STREETS

Bike paths	503-588-6211
Closures/Permits	503-588-6211
Repairs/cleaning 24/hr	503-588-6311

## TRAFFIC PROBLEMS

Engineering	503-588-6211
Enforcement - Police Dept	503-588-6439
Signal Outages 24/hr	503-588-6311

## TREES

Street trees information and problems, Dispatch 24/hr	503-588-6311
Private trees information/permits	503-588-6213

## WATER SERVICE

Billing information/Customer Service	503-588-6099
Water conservation	503-588-6211
Water quality line	503-588-6323

## ABOUT YOUR NEIGHBORHOOD:

Salem's neighborhood associations give you a voice in your local neighborhood and the city as a whole. Although Salem neighborhood associations are recognized by and receive staff support from the City, they are self-directed. Neighborhood associations have legal standing in all land use matters within their boundaries and are asked by the City and other jurisdictions to comment on a variety of matters important to the community.

Learn more: [www.cityofsalem.net/neighbor](http://www.cityofsalem.net/neighbor)

Have a question about this list or would like additional copies? Contact Irma, Neighborhood Program Coordinator at [icoleman@cityofsalem.net](mailto:icoleman@cityofsalem.net) or call 503-540-2303.



## CONNECT WITH US

City of Salem	<a href="https://facebook.com/CityOfSalemOR">facebook.com/CityOfSalemOR</a>
Salem Police Department	<a href="https://facebook.com/SalemPoliceDept">facebook.com/SalemPoliceDept</a>
Salem Fire Department	<a href="https://facebook.com/CityofSalemFireDept">facebook.com/CityofSalemFireDept</a>
Salem Neighborhood Services	<a href="https://facebook.com/SalemNeighborhoods">facebook.com/SalemNeighborhoods</a>
Recreation Services	<a href="https://facebook.com/COSRecreationServices">facebook.com/COSRecreationServices</a>
Center 50+	<a href="https://facebook.com/center50plus">facebook.com/center50plus</a>
Salem Public Library	<a href="https://facebook.com/spl.oregon">facebook.com/spl.oregon</a>

For more information about the City, please email us at [info@cityofsalem.net](mailto:info@cityofsalem.net), or visit [www.cityofsalem.net](http://www.cityofsalem.net)



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