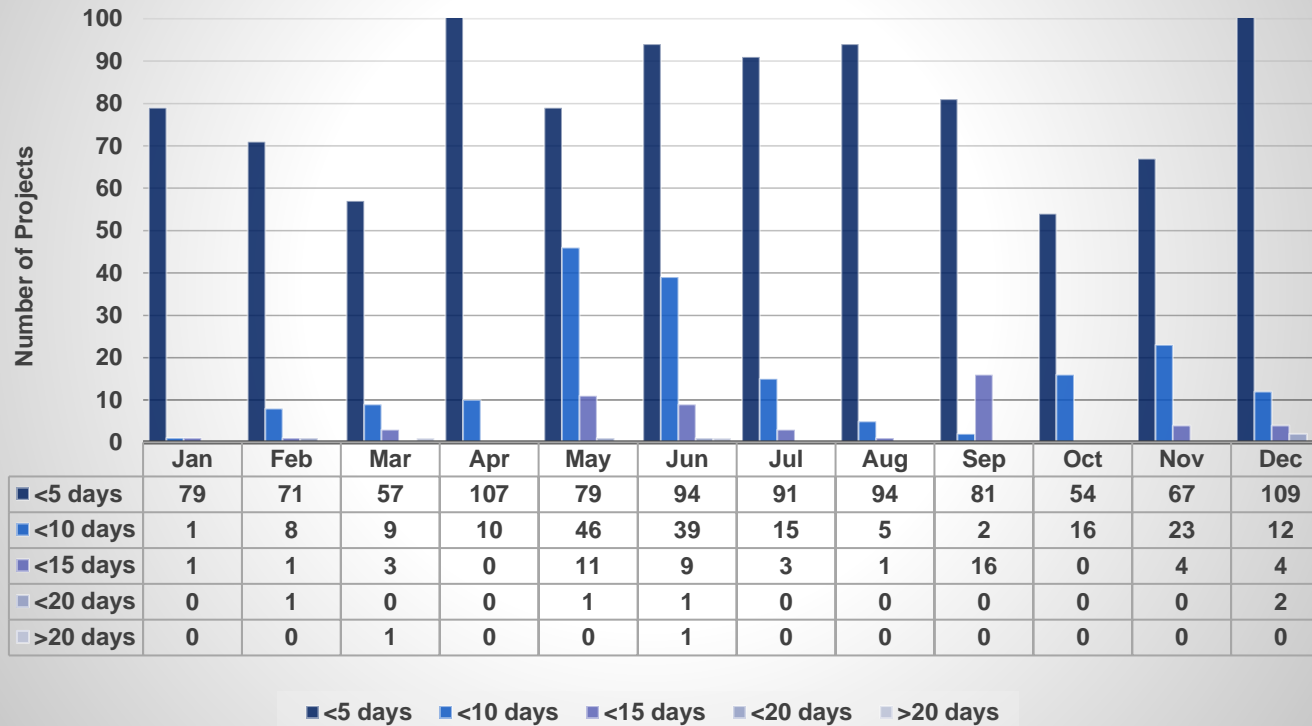
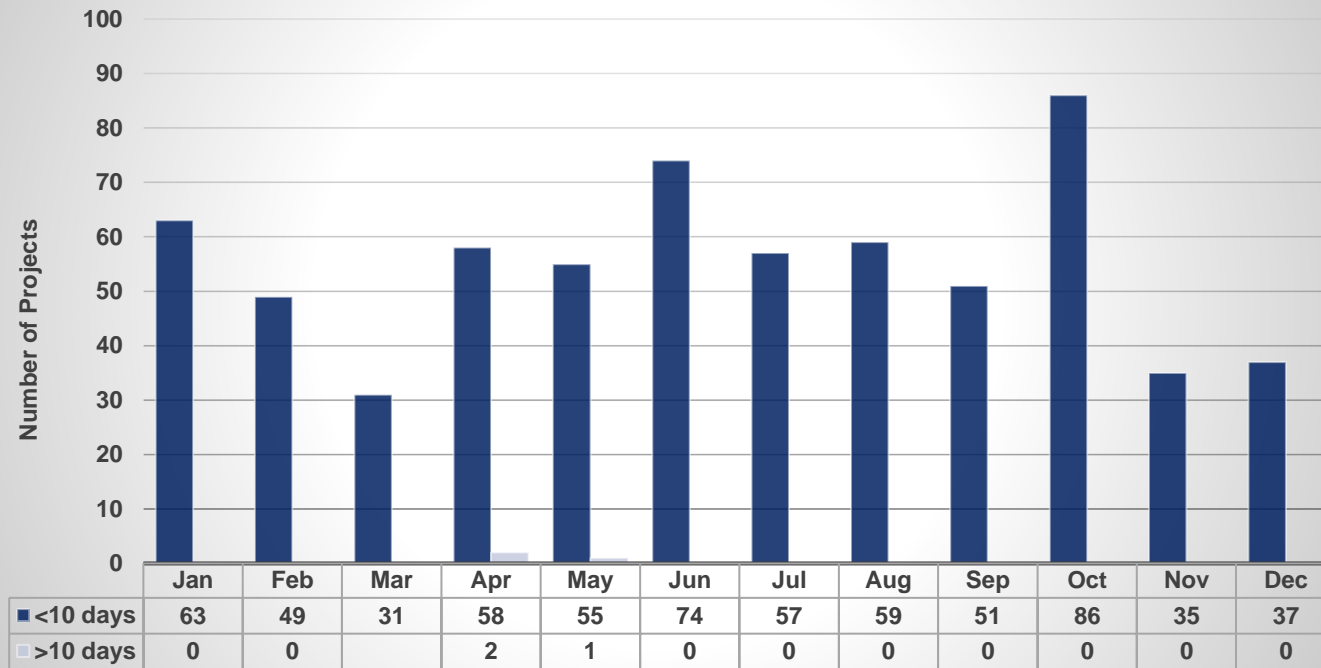


Building & Safety 2019 Milestone Report - Commercial BP Folders First Review Comments (days)



| | | |
|---|-------------|--------------|
| First Review in 5 days | 983 | 80.0% |
| First Review in 10 days | 186 | 15.1% |
| First Review in 15 days | 53 | 4.3% |
| First Review in 20 days | 5 | 0.41% |
| Plan review meeting service goal (20 business days): | 1229 | 100% |

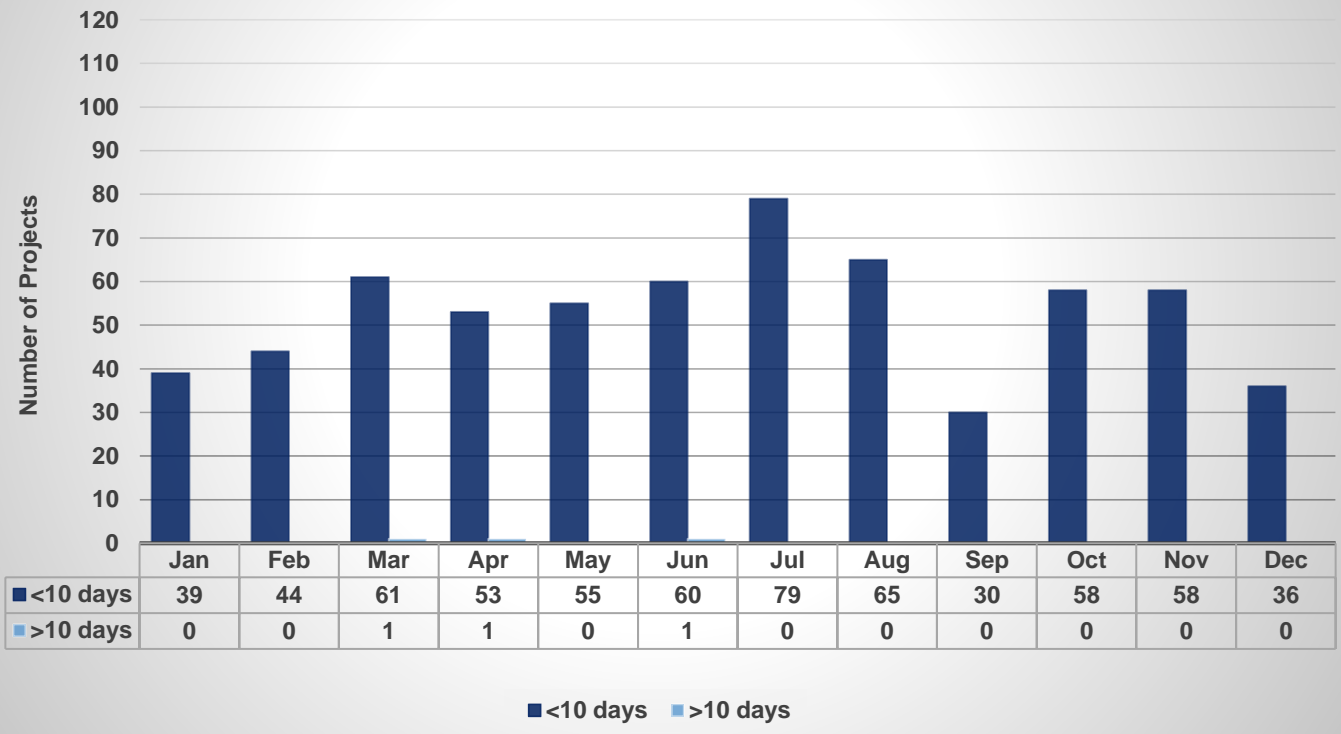
**Building & Safety
2019 Milestone Report - New Residential DW Folders
First Review Comments (days)**



■ <10 days □ >10 days

| | | |
|--|------------|--------------|
| First Review in 10 days | 655 | 99.5% |
| First Review in more than 10 days | 3 | 0.46% |
| Total Number of Plan Reviews | 658 | |

**Building & Safety
2019 Milestone Report - Residential BP Folders
First Review Comments (days)**



| | | |
|--|------------|--------------|
| First Review in 10 days | 638 | 99.5% |
| First Review in more than 10 days | 3 | 0.5% |
| Total Number of Plan Reviews | 641 | |