

Kristin Retherford

From: Eileen Collins <e.collins5@icloud.com>
Sent: Saturday, February 03, 2018 11:09 AM
To: CityRecorder
Subject: Homeless storage

I understand written input for the downtown homeless solution meeting Feb. 6th is being accepted. How about providing a safe place for the storage of shopping carts, bikes, backpacks etc. for those individuals who are homeless? Also how about getting to the root of the homeless issue by evaluating what the homeless perceive their needs to be?
Thank you
Eileen Collins

Kristin Retherford

From: Rick&Janet Noyes <no18yes@gmail.com>
Sent: Saturday, February 03, 2018 12:38 PM
To: CityRecorder

Why can't we do a CCC camp? That way the homeless can learn skills, clean the trails and under brush, repair the forest roads and camp grounds. Help fight the forest fires, replant trees where needed, and repair all vehicles involved. Just look at Timberline Lodge as an example of past achievements made by previous CCC groups.

Kristin Retherford

From: Pamela Baucom <pamela_baucom@hotmail.com>
Sent: Saturday, February 03, 2018 3:45 PM
To: CityRecorder
Subject: Shelters.

Sent from Mail for Windows 10

I think we should find someone to donate a couple of building's, so we can provide more shelter for the homeless. Maybe some contractor's who are willing to donate time. Business owners who are willing to donate goods, and services, and things like new toilets, and, new showers. That is one of the biggest problems with the homeless, There is just not enough shelters. Please fix this. You keep having meetings, and nothing is getting done. Please help these people. Most of these people are not homeless by choice. Sincerely, Pamela Baucom.

Kristin Retherford

From: THERESA M <mcdtheresa@comcast.net>
Sent: Saturday, February 03, 2018 5:23 PM
To: CityRecorder
Subject: Salems, homeless

Hello,
I am seeing more homeless in South Salem. Question....Is Portland sending their homeless to Salem. Are the policemen handing out bus tickets to the homeless, to take up residence in Salem.?

What is our politicians doing about this problem??
Theresa M Mcdermott

Sent from XFINITY Connect Mobile App

Kristin Retherford

From: Al Lake <alake53@comcast.net>
Sent: Saturday, February 03, 2018 7:30 PM
To: CityRecorder
Subject: Downtown Homeless Solutions Task Force Suggestions

We recommend the Salem City Council consider an ordinance about pan handling.

We would like to see an ordinance which makes it illegal for drivers to give anything away while driving, e.g., money, food, or drugs, to people flying signs on corners of popular streets and highways. The driver would be cited for doing so. This would be called an unlawful transfer on a highway, road, or street.

The ordinance would apply to any pan handling where the person steps out into traffic, i.e., the roadway or street, to receive any goods. If the individual is in a parking lot this would not apply.

Some suggestions are:

- To establish secure locations where people could make cash donations for the organizations, nonprofits, churches and other groups that help the homeless, such as Union Gospel Mission, Salvation Army, and Marion-Polk Food Share.
- For people to purchase store vouchers for panhandlers, so cash isn't used to buy alcohol and drugs.
- Provide education to drivers about alternatives to giving cash and about the safety issues concerning impeding traffic. The emphasis of education should be to not give out cash.

We suggest this course of action because it is unsafe for anyone in a vehicle to hand anything out of the window while driving. Stopping to give away anything impedes traffic and creates unsafe situations.

Al and Sue Lake

Kristin Retherford

From: John Cisar <johnc_1949@yahoo.com>
Sent: Saturday, February 03, 2018 10:00 PM
To: CityRecorder
Subject: Downtown Homeless Solutions Task Force

To whom it may concern,

The homeless situation here is a major disaster, and should be treated like the emergency it is. Please do whatever it takes to correct this problem. Apply for federal funds; use the national or state guard to set up a fenced in work camp. Use tents and cots. Separate the homeless into categories: families, temp out of work, mentally ill, drug addicted, alcoholic, chronic vagrants who refuse to work or better themselves. Get medication and proper treatment for those in need. Get them help from all the local resources here. Strictly enforce the vagrancy laws. Outlaw panhandling if that is legal now. They only panhandle for drug money. Food and clothing is free for them. The chronic vagrants only take from us; the only thing they contribute to is the rising crime rate. Portland has been sending vagrants here. This must be corrected. The vagrants are people with some rights; but they do not have the right to intimidate, threaten, steal, urinate & poop in public or on private property, shoot up drugs, public intoxication, vandalize, disorderly conduct, violent conduct, trespass, or live on public or private property; including vacant houses. It is absolutely absurd that the police won't clear them out of vacant houses without a complaint from an owner. Please clear them out and board up these houses. Please do something (pass an emergency measure) to protect the City of Salem and employees from any sort of liability surrounding this issue; (that our Homeless Advocate friends might bring to your attention). Please do whatever it takes to get the chronic vagrants off the streets of Salem; and let them know that they are not welcome in any residential neighborhood. I feel empathy for the mentally ill, and people with a desire to improve their lives. Unfortunately, the chronic vagrants are in the vast majority; and they are a huge problem. Thankyou for reading this; and I really hope that things turn out for the best.

Thankyou, John Cisar

Kristin Retherford

From: union95@gmail.com
Sent: Saturday, February 03, 2018 10:24 PM
To: CityRecorder
Subject: Downtown Homeless Solutions Task Force Meeting

Hello
As a long time home owning tax paying citizen of Salem and Oregon, I would like to comment that though our current homeless crisis is a travesty, the safety of our citizens (including in public spaces where a number of homeless reside), the ongoing regional economic growth of both our property value and revived business district in downtown Salem must be at the forefront of our decisions. As a long time resident I only see a degradation in our perceived safety and culture which will ultimately push many other like minded citizens away from our unique family friendly city to other regional municipalities.

When considering the fundamental conditions which support the current economics and continued growth of our community, it's clear the smart choice is to set clear and distinct guidelines which minimize transients in our city, regulated thereof by our government whom is endorsed by tax paying citizens of this wonderful city of Salem and state of Oregon.

Kind Regards,

Jacob Abbott

Kristin Retherford

From: simps2x@comcast.net
Sent: Saturday, February 03, 2018 11:27 PM
To: CityRecorder
Subject: Homeless discussions

My husband and I plan on attending but would like to make a few statements.

As a Salem Firefighter of 30 years, I have seen the increase in homelessness with a decrease of services and options for housing, temporary shelter and in terrible, freezing weather, a minimal number of places for folks to go (only 1 provided in December!) after the previous week of 24 degree temps without any warming shelters open.

The city, state and local supporters/volunteers have to get tangible, temporary and long-term solutions instead of bubble-gum patching together at the last minute. Homeless families have few resources in our community also. As a part-time school bus driver for 9 years, I saw so many homeless children needing to be dropped somewhere different frequently due to lack of anything permanent. Carlos Simpson

As an RN in this community for almost 40 years, I've seen the toll homelessness takes on individuals and family's health. Folks with no stable access to routine care, and waiting until real illness is more critical and requiring an ER visit, the most expensive care of all. Chronic illnesses not treated and folks ending up in the ER for a quick treatment via ambulance if possible, and no preventive care to keep them out of hospital is costing not only the homeless but also our entire community. I experienced this on Christmas evening volunteering at the warming shelter at First Presbyterian church when a gentleman had a seizure due to his lack of his medication and a regular source of medical care.

Again, we need a stable system for caring for folks NOT in crisis by providing shelters, temporary housing, and ongoing resource centers. Vickie Simpson RN.C., Ret.

Kristin Retherford

From: wendy rozar <wendroz@hotmail.com>
Sent: Sunday, February 04, 2018 7:03 AM
To: CityRecorder
Subject: Homeless task force comments

Hello,

We brought out of town visitors to downtown and one of the first sights they saw, was someone's butt who was asleep on the sidewalk near a store we wanted to go see. We also smelled urine in the parking garage staircase. We didn't stay long as they felt uncomfortable. They are from New York.

I get my haircut at Aveda but am looking for another haircut place not downtown as when parking have to navigate through people asking for money etc.

I used to go downtown and walk around the area but now I don't go . I spend my money elsewhere.

There have been hepatitis A and other outbreaks related to this congregating. It's a matter of when for Salem.

I used to go to go to Cascade Gateway Park but feel unsafe there so don't go.as there are too many homeless.

Solution, quit letting people loiter, quit letting people sleep in city parks, try what Eugene did and forbid dogs.

Give police the right to enforce the laws. Quit letting the theft of grocery carts happen.

Quit letting people feed the people at the city parks and not clean up.

Make a camp near the state prisons and take people there, then at least workers can help those who will accept help.

Give bus tickets to those who live out of state and can call someone who may be of support to them.

Thanks for considering,
Wendy

Kristin Retherford

From: John Mangini <jjmangini@hotmail.com>
Sent: Sunday, February 04, 2018 11:28 AM
To: CityRecorder
Subject: Homeless Comments

To Whom It May Concern,

I applaud your efforts on attacking this issue. I believe our problem is miss-labeled calling it a homeless problem. I feel the real issues are being obscured. If we provide shelter for them, we will only be dealing with short term, enabling issues. For the most part, and I realize there are exceptions, our problems are more centered on behavior, psychological and addiction issues. If we don't focus on the main root problems that lead to these issues we will be wasting resources and enabling people to continue in this behavior.

Downtown is really beginning to suffer in many ways. I hope your goals will center on making our downtown a place that people feel safe and drawn to and at the same time making wise choices on how we approach and help these "homeless" ones.

I for one walk a lot downtown and frankly am very disappointed that we allow a small majority of people to cause such a disruption. How would you feel if you owned a business and had to deal with this on a regular basis? How would you feel if you were able to stand on a street corner and receive free money and food? Really ask yourselves these questions when considering solutions.

Thanks,

John Mangini

**1598 Court ST NE
Salem OR 97301**

Kristin Retherford

From: Dan Donaldson/Kay Gerard <kayplusdan@gmail.com>
Sent: Sunday, February 04, 2018 2:27 PM
To: CityRecorder
Subject: question for the homeless task force

I have a question for the task force meeting on Feb 6.

Has the task force investigated the Housing First projects and their outcome for the homeless as well as savings for taxpayers?

Salt Lake City had an early pilot.

Thank you.

Kay Gerard

kayplusdan@gmail.com

Kristin Retherford

From: wendy rozar <wendroz@hotmail.com>
Sent: Sunday, February 04, 2018 3:11 PM
To: CityRecorder
Subject: Idea for homeless

Hello,

I also wanted you to bring forward the idea Denver did on putting homeless to work on city projects etc.

<https://www.denverpost.com/2018/01/16/denver-day-works-program-homeless-jobs/>

Thanks

Sent from my iPad

Addressing Homelessness in Downtown Salem

Addressing the problems caused by the number of homeless people in the downtown area of Salem cannot be isolated to the downtown core. Any attempt to simply force homeless people out of the downtown core will just move the problem, not solve it. A more robust task force is needed to consider and develop city wide solutions.

From the City of Salem Community Priorities Telephone Survey of December 2017 "Concern about homelessness has grown rapidly over the past year and a half. It now tops education, traffic, roads, and taxes as an issue residents want their leaders to address. Homelessness and housing affordability are top concerns for residents of all demographics."

If we want Salem to grow and prosper we must address this problem and the city government is uniquely positioned to lead and coordinate this effort. Salem needs to act now while the economy is strong and leave no stone unturned to find the necessary resources to address the complex issues of homelessness.

If we fail to act Salem's livability and economy will be seriously impacted particularly during economic downturns when the situation will worsen and resources will be much harder to find.

Below are some specific ideas for improving Salem's homelessness situation in the short term:

Police Presence:

In response to aggressive panhandling and intimidation, we need a strong police presence and enforcement actions as well as a community outreach team similar to that developed in Eugene. The team works with people to help solve their problems and get them off the streets. See attached excerpts from articles. *"Eugene police chief says homeless problem worst he's seen"* and *"Patrolling Downtown: Eugene Police work to help those on the streets"* (attached)

Porta Potties:

The city should place porta potties in the downtown area to serve the needs of the homeless. The city already provides porta potties in parks and should place them in additional locations. The porta potties are needed to combat disease and reduce or eliminate unsanitary conditions. Such conditions have led to outbreaks of Hepatitis in other West Coast cities.

The current situation is not acceptable. It is nauseating and unsanitary to have people urinating and defecating in out of the way locations downtown. It makes the downtown unappealing and slum like.

Increased policing and prosecution is not a sufficient answer. Police resources are too valuable to be used this way; it is too costly, and many of the homeless people you would prosecute don't care. They see themselves as having nothing to lose.

Yes the porta potties will be vandalized and will need to be replaced from time to time. The homeless population we are dealing with contains a high percentage of people who are mentally ill (Arches data)

and being homeless itself destroys peoples' sense of community, their willingness to trust and their desire to cooperate. However additional porta potties are a better option than the existing situation.

As soon as possible the city needs to invest in more durable and long range solutions such as "Portland Loo" style outdoor rest rooms in the downtown area.

Day centers:

To move homeless people off our streets and sidewalks we need to provide them places to go during the day. Forcing the homeless out of the downtown core will move the problems but not solve them. Day centers also give social service providers a place to find and connect with clients, assess their needs, provide the treatment and services they need and get them off the streets.

For example, the city should increase support to get Arches' new day center up and running and actively support other efforts such as the Youth Homeless Shelter that is in the process of raising funds and support.

Shelter beds:

Salem desperately needs more night time shelter beds to decrease the numbers of homeless sleeping on the sidewalk and in the doorways of businesses. Salem currently has about 440 shelter beds (from Delana Beaton's article "*Where Should We Sleep?*" published in Salem Weekly on January 19th, 2018) while the similarly sized Eugene area has over 1300 beds. (from "*Eugene/Springfield/Lane County Homeless Service System*" article on the Housing Inventory of Shelter and Housing Providers prepared in Early 2017). (attached)

We cannot simply outlaw camping in public places while there are not sufficient shelter beds. The Department of Justice has ruled it unconstitutional to ban people from sleeping on all public property when adequate shelter space does not exist.

To quote Portland's Joint Office of Homeless Services director Marc Jolin, "If someone sets up a tent they have some protections in place under legal settlements that have been entered into over the years. There's a strong legal argument that absent an alternative, someone who is homeless needs to have the ability to have a safe night's sleep,"

Salem is developing a healthy downtown core with evening dining and entertainment venues. These businesses are at risk because of people sleeping on the sidewalks and in store entrances. Without sufficient shelter beds the situation will only get worse. Shelter beds are a relatively low-cost approach while more permanent solutions are found.

Lockers or other storage facilities:

Lockers and other storage facilities will protect homeless people's possessions and reduce crime and unsightly conditions. Without other options the homeless have no choice but to keep their belongings always with them and we will continue to be plagued by them continually hauling shopping carts or other carriers piled high with their goods or abandoning their possessions when they are forced to move.

Emergency Declaration:

In order to expeditiously enact these and other approaches to solving Salem's homelessness problem the city should enact an emergency declaration similar to that issued by Clackamas County. (attached)

A major advantage of this approach is that it does not change underlying laws and regulations. The emergency declaration can be extended or allowed to expire as needed.

4 Attachments

Additional ideas:

Organized Homeless Camps:

In the short term Salem should use Eugene's approach to dealing with homeless people camping and living in RVs and other temporary shelters. "*Camping Options Allowable by City of Eugene Code 4.816*" (attached)

This approach gives homeless people a safe place to stay while better long-term solutions are developed. It would help move people out of the downtown core and unregulated camping areas and make the situation better for everyone.

It is less expensive and more effective to work with churches and other organizations to provide space and facilities for the homeless than for the city to do so on its own. Nonprofits and churches in Salem are already interested in working with the city on this.

Salem should develop a city homelessness policy – Salem City Manager's report to the " would be a good reference document to start from.

Connection to larger efforts – mid Willamette Valley initiative
The city could help with ID problems

Use Arches statistics on Homelessness (Mentally Ill, substance abuse, etc) to inform the discussion

Look for items from earlier city study

The short version of what I'm suggesting is:
Sufficient police presence to address criminal behavior.

more day centers to get the homeless off the streets.

Point out that trying to outlaw sleeping in the open will run afoul of the fourth amendment (see Vancouver, Wa. Decision)

Some of what I've written and gathered so far.

The following material is from an article from the Eugene Register Guard article "Eugene police chief says homeless problem worst he's seen".

“Another initiative by the department is taking a different tack in dealing with downtown’s worst chronic offenders.

The hope is the work of the fledging police/social worker team, paired with a new court focused on reducing the low-level offenses, will pay long-term dividends.

“We’re looking at the big picture of how we can make downtown safer,” said Sgt. Julie Smith, who supervises the downtown patrol. “We not only have the enforcement, but we have some community outreach.”

For about five hours every Thursday, the team looks for and talks with downtown’s most chronic offenders, those individuals whom the police department makes the most contacts with.

The team consists of two downtown police officers as well as social workers with the White Bird Clinic, its mobile intervention unit known as CAHOOTs, and Lane County Behavioral Health.

“Is it really making a difference if every time we have an encounter with them that we just put them in the jail or we cite them into municipal court for nuisance type crimes, or is there something else?” Smith said. “A person can only try the same thing over and over so many times before you realize it’s not really helping the situation.”

Smith said an individual’s participation is voluntary and a lot of the groundwork is establishing “the rapport and trust because they don’t necessarily know what to think of it.”

The team is working to connect individuals with housing or treatment, sign them up for the Oregon Health Plan — or something as simple as helping them secure identification so they can get the prescription drugs they need to stay stable.

Their aim is to assess what issues the individual is dealing with, such as drug or alcohol abuse and mental illness, and connect them with social services that may help end their chronic criminal or nuisance behavior.

The department used data analysis to identify the individuals.

More Porta Potties – leading to a Portland Loo type solution – The city has property that can be used and should take the lead.

The argument for porta potties:

more nighttime beds – then lay-sit ordinances and increased enforcement of nuisance laws.

Storage lockers for belongings. Make the argument

More generally I want to argue that:

Review my prior notes for additional items and more information

Background notes

From City of Portland info: "If someone sets up a tent they have some protections in place under legal settlements that have been entered into over the years. There's a strong legal argument that absent an alternative, someone who is homeless needs to have the ability to have a safe night's sleep," Jolin said. "Those two things come together. It's both not legal and protected at the same time, and that means there aren't simple answers."

From Eugene's police chief article

That recognition led to the creation of the department's Community Outreach Resource Team.

For about five hours every Thursday, the team looks for and talks with downtown's most chronic offenders, those individuals whom the police department makes the most contacts with.

The team consists of two downtown police officers as well as social workers with the White Bird Clinic, its mobile intervention unit known as CAHOOTs, and Lane County Behavioral Health.

Their aim is to assess what issues the individual is dealing with, such as drug or alcohol abuse and mental illness, and connect them with social services that may help end their chronic criminal or nuisance behavior.

The department used data analysis to identify the individuals.

"Is it really making a difference if every time we have an encounter with them that we just put them in the jail or we cite them into municipal court for nuisance type crimes, or is there something else?" Smith said. "A person can only try the same thing over and over so many times before you realize it's not really helping the situation."

The team is working to connect individuals with housing or treatment, sign them up for the Oregon Health Plan — or something as simple as helping them secure identification so they can get the prescription drugs they need to stay stable.

Mayor's task force to address homelessness

Hi Kathleen,

Here's the basic information on the mayors homeless solutions task force and some of my notes and ideas. It's been going slowly but here's what I've got so far. The section on increased police presence in response to aggressive panhandling and intimidation similar to what has been done in Eugene. It is needed and should help make the other suggestions easier to consider.

Downtown Homeless Solutions Task Force

From Cando – downloaded 1,21,2018

Mayor Bennett is in the process of appointing his "Downtown Homeless Solutions Task Force" (born out of the failure of the "sit-lie" ordinance last fall), to be chaired by Councilor Kaser and staffed by UDD Director Kristin Retherford. A total of three meetings are planned, tentatively scheduled for February 7 and 28, and March 7 from 6 to 7:30 pm. According to Retherford, Task Force membership will be a blend of advocates, service providers, residents, businesses, and property owners. It's "scope" will be...

[T]o address behavioral issues and propose solutions related to the specific impacts that homelessness is having on downtown vibrancy and livability, including issues such as trash and litter, abandoned property, health and hygiene, and other behaviors that impact perceptions of safety. Our downtown should be an inviting and welcoming home to all of Salem's residents, and a place where the rights and needs of customers, visitors, individuals experiencing homelessness, residents, business owners, and property owners are addressed equitably.

Councilor Cara Kaser

Email: ckaser@cityofsalem.net

Phone: 503-399-7801

Kristin Retherford Urban Development Director Urban Development Department

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Phone:

503-540-2486 503-588-6178

1,11,2018

Talked to Tom Andersen and Chris Hoy (separately) after a Progressive Salem meeting.

I asked Tom about what Churches in Eugene did to put trailers in their parking lots. He said to bring the idea to the Mayor's task force on homelessness. If the idea came through (from) the task force it would be better received. The proposal needs to be fully developed or it will be rejected as just another "do-gooders" half baked idea". He would be willing to talk to us about what Eugene churches did.

Chris recommended working with the mayor's task force also. Chris is willing to tell Cara that I am interested in serving on the task force. I am going to ask Tom if he will recommend me also.

How do I go about this?

Should I include / List references such as Pamala Garrick?, Ken Houghton, Jimmy Jones?, Kathleen Thorpe, Ron Hayes, United Way Chair?

The task force will be chaired by Councilor: Cara Kaser

Who do I know who knows Cara – Tina Calos?

Nov 7, 2017 - ... The council voted to have Mayor Bennett bring together a *task force* to study the issue of *homelessness* in north Salem and downtown.

Hi Tom,

After talking to you and Chris last night I tried to find more information about the mayor's homelessness task force but was mostly unsuccessful.

If it's not too late to get involved I would like to volunteer to serve on the task force or at least get the idea of churches providing trailers for homeless families before the task force, as you suggested.

I don't know how to proceed and I'm asking you for your help and advice.

Larry Nasset

Church trailers

06 April 2017

Camping Options Allowable by City of Eugene Code 4.816

Camping at a Single Family Residence

Persons may sleep overnight in the back yard of a single family residence in a residential zoning district, with permission of the owner and tenant of the residence. Not more than one family may sleep in any back yard, and not more than one tent or camping shelter may be used for sleeping in the back yard. As an alternative, but not in addition to sleeping overnight in the back yard, not more than one family may sleep in a vehicle, camper or trailer parked in the driveway of a single family residence in a residential zoning district, with permission of the owner and tenant of the residence. "Family" means persons related by blood or marriage, or no more than two unrelated adults.

“Car Camping” Program

The Code allows overnight sleeping in up to six vehicles (includes cars, tents, campers, trailers or Conestoga huts) in a parking lot of a religious institution, place of worship, business or public entity that owns or leases property on which a parking lot and occupied structure are located, with permission of the property owner. Sanitary facilities and garbage service must be provided. This is also permissible on a vacant or unoccupied parcel on a paved or graveled surface but the site must be registered with the City and it may be required to be part of a supervised program.

The City partners with St. Vincent DePaul to manage the Car Camping program. There are approximately 38 sites hosting 67 spaces for singles and 11 sites hosting family spaces on a combination of public and private property that are actively managed as part of the program. While enrollment in the program is optional for property that is occupied, the City may require vacant property that hosts car camping to be part of a managed program. Community Supported Shelters has also provided a number of Conestoga Huts that are hosted largely at churches and non-profits organizations that are not part of the managed program.

Rest Stops Pilot Program

The Rest Stop Program allows up to 20 persons to sleep overnight in cars, tents, campers, trailers or Conestoga huts on property owned or leased to the City of Eugene, a religious institution, a non-profit organization, or a business if the business is located on property zoned commercial or industrial. The site may not be located in a residential area or close to a school, must be approved by City Council and an agreement executed between the City and an entity that will operate the site at no cost to the City. Administrative Order 53-17-03-F establishes site manager and guest responsibilities at the site including prohibited behaviors and activities. There are currently five active sites managed by Community Supported Shelters and Nightingale Health Sanctuary.

Additional Minimal Requirements

Property owners that allow camping on their property must:

- Provide or make available sanitary facilities;
- Provide garbage disposal services;
- Provide a storage area for campers to store any personal items so the items are not visible from any public street;

06 April 2017

- ☒ Require a tent or camping shelter in a backyard to be not less than five feet away from any property line; and
- ☒ Not receive payment of any fee, rent or other monetary charge for overnight sleeping, as authorized by this section.

City Authority to Prohibit or Revoke Camping

The City may prohibit overnight sleeping on a property if it finds that such an activity on that property is incompatible with the uses of adjacent properties or constitutes a nuisance or other threat to the public welfare. The City may also revoke permission for a person to sleep overnight on city-owned property if it finds that the person has violated any applicable law, ordinance, rule, guideline or agreement, or that the activity is incompatible with the use of the property or adjacent properties.

“Dusk to Dawn” Pilot Camping Program

On November 23, 2015, City Council approved a Dusk to Dawn Camping Program. The program allows for establishment of sanctioned places to sleep, per Council approval, between hours specified by the City Manager. City Manager adopted Administrative Order 53-17-03-F to provide rules that govern use of each site. Sites cannot be in residential areas or close to schools and must be on property owned or leased by the City of Eugene, another governmental entity, a religious institution, a non-profit organization, or a business if the business is located on property zoned commercial or industrial.

“We’re looking at the big picture of how we can make downtown safer,” said Sgt. Julie Smith, who supervises the downtown patrol. “We not only have the enforcement, but we have some community outreach.”

Increased police presence

The police department began its stepped-up presence on Aug. 1. It temporarily tasked two more police officers to walk downtown and supplement the assigned patrol. It directed that other on-duty patrol officers spend as much time on foot as possible around downtown’s problem areas when they are not responding to calls on their assigned beats in other parts of the city.

The officers have focused on the most problem-riddled areas of downtown: the stretch of W. Broadway between Willamette and Olive streets, and the Park Blocks.

The aim, Kerns said, is to combat the drug sales and use that officers regularly see in the area, and the unruly and intimidating behavior visitors observe on the sidewalks.

“There are people who are behaving aggressively,” he said. “It’s not all criminal, but it is aggressive, and it’s frightening and it reduces the sense of safety substantially.”

A different approach

Smith said she recognized it was time for a different approach to downtown policing when she took over as supervisor of the downtown patrol in January.

That recognition led to the creation of the department’s Community Outreach Resource Team.

The recent “hot spot” enforcement and the outreach team, which started in April and was only publicly announced recently, are separate initiatives of the police department.

For about five hours every Thursday, the team looks for and talks with downtown’s most chronic offenders, those individuals whom the police department makes the most contacts with.

The team consists of two downtown police officers as well as social workers with the White Bird Clinic, its mobile intervention unit known as CAHOOTs, and Lane County Behavioral Health.

Their aim is to assess what issues the individual is dealing with, such as drug or alcohol abuse and mental illness, and connect them with social services that may help end their chronic criminal or nuisance behavior.

The department used data analysis to identify the individuals.

“Is it really making a difference if every time we have an encounter with them that we just put them in the jail or we cite them into municipal court for nuisance type crimes, or is there something else?” Smith said. “A person can only try the same thing over and over so many times before you realize it’s not really helping the situation.”

The department's command staff gave Smith six months, or until late October, for the team to work with the individuals before it evaluates the results.

The initial aim of the program is to help two to three people a month, the sergeant said.

Smith said an individual's participation is voluntary and a lot of the groundwork is establishing "the rapport and trust because they don't necessarily know what to think of it."

The team is working to connect individuals with housing or treatment, sign them up for the Oregon Health Plan — or something as simple as helping them secure identification so they can get the prescription drugs they need to stay stable.

Smith said so far the team has gotten four people off the street by reuniting them with families. Another individual whom officers have arrested or contacted between 200 and 300 times in 20 years is discussing going into in-patient treatment, she said.

"Before they may have seen us walking up and they were trying to leave or calling us names," she said. "Now they're crossing the street to come over to us ... and giving us an update on what positive things are happening in their life."

"It makes me feel safer"

The team walked to Broadway Plaza to talk with a group of homeless people.

Rathje said the team had already visited several individuals they were working with. Earlier, they helped a woman who been evicted from her apartment get a tire for her minivan so she could get to housing out-of-state, he said.

Rathje acknowledged the team's work is a "slow process," but it is making progress.

At Broadway Plaza, the team spoke with Charmaine Booth, 39, who had surgery in early August to amputate a little toe infected with gangrene.

Booth, whose foot was still wrapped, said she's been homeless on and off for more than a decade and returned to Eugene from Aberdeen, Washington, in June to be closer to family. She is camping along the Willamette River.

Booth said the team provided the location for White Bird Clinic so she can get help obtaining an identification card that she needs to secure housing.

Booth praised their work. "It makes me feel safer to be out here," she said.

New court created

The team's initial work is reaching the homestretch as Eugene's municipal court launches a similar initiative.

The community court will be a separate docket that will handle individuals cited for minor offenses downtown, including petty theft, trespass and disorderly conduct. The U.S. Department of Justice gave the city \$200,000 to set up the court.

To start, police have begun citing into the court just offenses occurring at Lane Transit District's Eugene Station. The new court was set to hear its first cases Sept. 2 at the library.

Starting Aug. 31, they were set to begin citing into the court offenses at the Lane Community College downtown campus and Eugene Public Library, said Cheryl Stone, municipal court administrator. The court will later expand to include Park Blocks.

The court will try to help people avoid repeat offenses by assessing them and linking them to service providers in an adjacent room who can help them get drug and alcohol treatment, housing and jobs. Offenders will need to complete community service, such as painting over graffiti or picking up litter.

The cases of cited individuals who opt out of the new court will return to municipal court, Stone said.

Officer Brandon Rathje, who's spent five years on the downtown patrol, said there will be "huge overlap" between the team and community court. "It's a lot of the same folks," he said.

Patrolling Downtown: Eugene Police work to help those on the streets

EUGENE, Ore. - Ryan Garner came to Eugene from California 18 months ago and has been homeless since he arrived. Once a user of illegal drugs, Garner said he is making positive changes in his life thanks to the work of Eugene's Community Outreach Resource Team.

"They helped me get off drugs and involved with treatment," Garner said. "They 100 percent helped me get my life back on track."

Garner said the team helped him find shelter while also giving him a bicycle to make getting around town easier. They also provided him with counseling and guidance to be a stable force in his life.

The Community Outreach Resource Team -- or CORT -- was an idea of Eugene Police Sgt. Julie Smith. The program takes a new and unique approach to helping Downtown Eugene's most chronic criminal offenders.

"We ask the question, 'Why are you here today? What happened in your life that got you here? What can we do to help you fix that so next time you may not get violent or you may not abuse drugs,'" Smith said. "I think it's the way of policing in the future."

Eugene Police collaborated with social service programs CAHOOTS and White Bird Clinic to form the Community Outreach Resource Team. The six-month pilot program operated from April through late October. Every Thursday morning, team members would meet and travel together around downtown, helping those who were willing to accept the help.

"It's been a way to concentrate resources and get results that alone we would not have gotten," Chelsea Swift of the White Bird clinic said. "This team is the ultimate collaboration."

The team says it helped 64 people during the six-month program and many of those found permanent housing.

"Without ongoing contact with these folks, we would not have had that success," Manning Walker, a medic with CAHOOTS said. "We are doing a different type of service. As an outreach and case management service, we have to look for individuals who expect us. We pick up from where we left off the week before."

In addition to breaking the cycle of multiple trips to jail for some people or getting people off the streets, the team also believes it helped build trust between police and the homeless community.

"We set a precedent by which we are saying it's safe to accept help that allows people to reach out," Walker said. "It builds success in their peer group."

Swift, who works as an advocate for the homeless with White Bird Clinic and CORT, was skeptical about the work police did before she joined the program. Now, that view has changed.

"I'm usually on the street with my coworkers who previously experienced homelessness and experienced trauma that came from law enforcement," she said. "My expectations have been blown out of the water. Seeing the connection officers have with clients has been eye-opening. Seeing their genuine care and their genuine ability to track their progress and history."

There is no word yet if CORT will receive approval to come back. Eugene Police chief Pete Kerns said the department doesn't have the staffing to maintain the program in its current form. Those budget issues would have to be addressed by the city of Eugene. However, Kerns was happy with the results of the program's test run as it persuaded people to seek help.

"From the humaneness of the approach, it is so much better to work together with people who need our help who are calling on police or whose behavior affects police, " Kerns said. "It puts them in a much better, healthier place."

The members of CORT want to see the program resurrected and even expanded. Walker believes with more time dedicated to the program, the team can be even more successful.

"Being limited in our ability one day a week, with a block of just a few hours a day made it hard to move forward on a continuous basis throughout a single day and that inhibited their ability to follow through," Walker said.

For now, the team is pleased with its results. Looking ahead, those results offer hope that this new, community driven approach can help even more people who need it the most.



Eugene/Springfield/Lane County Homeless Service System

Introduction

The homeless service system is a collection of both short-term and permanent housing options, along with supportive social services, available to individuals, families, and youth experiencing homelessness in the Eugene/Springfield/Lane County area. Nonprofit agencies, government entities, and faith-based organizations partner to provide these critical community services. The homeless service system helps people experiencing homelessness get connected to stable housing, increase skills and income, and move toward self-sufficiency.

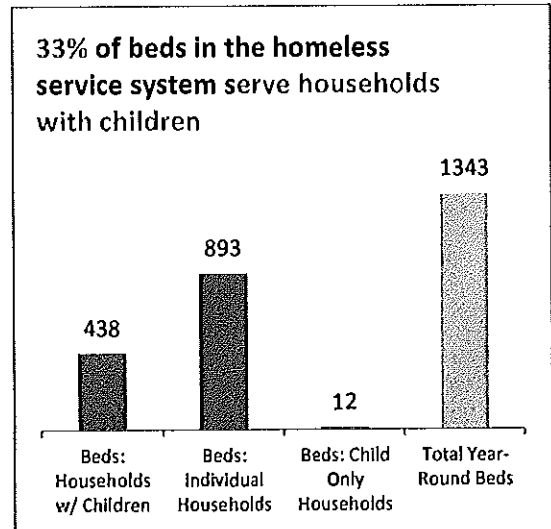
Housing Inventory of Shelter and Housing Providers

On January 25, 2017, agencies were asked to provide information regarding their current housing inventory designated to serve those experiencing homelessness. The Housing Inventory Count (HIC) is required to be submitted annually as part of federal requirements of the Continuum of Care (CoC) program, funded through the Department of Housing and Urban Development (HUD). The HIC includes information about housing and services provided within the geographic area, regardless of funding sources. A total of 11 agencies, representing 45 housing programs, provided information on the housing inventory available on the night of January 25th. The information collected during the HIC is presented below.

Shelter and Housing Types in the Eugene/ Springfield/ Lane County Homeless Service System

A variety of housing and shelter models are available within the community including: emergency shelter (ES), transitional housing (TH), permanent supportive housing (PSH), rapid re-housing (RRH), safe haven (SH), and an extreme weather shelter. In addition to these shelter models, the homeless service system also includes additional resources available to those experiencing homelessness such as access centers, community service centers, street outreach services, rest stops and car camping. A description of each housing model and related services are provided in the subsequent sections, along with the housing inventory summary for each housing type.

Overall, the homeless assistance system includes a total inventory of over 1300 year-round beds and 75 seasonal beds, available only during the months of November through March. Of the total year-round beds available, 438 serve households with children (33%), 12 serve child-only households (<1%), and 893 serve individual households (66%).



Street Outreach Services

Street Outreach engages with people who are experiencing homeless in an effort to connect them to essential services including basic needs such as food, clothing and shelter, as well as more intensive services such as medical care, substance abuse treatment, protection from sexual exploitation and victimization, disease and pregnancy, abuse/neglect services, permanent housing, mental health and crisis counseling. The following agencies provide outreach services to Lane County:

Agency	Program	Population
HIV Alliance	HIV Outreach	People at risk for HIV/AIDS
Looking Glass	New Roads	Youth
White Bird Clinic	White Bird Outreach PATH	Single Adults
ShelterCare	Shankle Safe Haven	
	FUSE Street Outreach	Frequent Users of Systems of Care

Emergency Shelter

Emergency Shelter is often the first stop for individuals, youth, and families entering the homeless service system. These shelters provide short-term shelter, generally up to 60 days. Area shelter providers have indicated emergency shelter stay policies range from a maximum of 1 to 60 days, but some offer extended stays. The following agencies were identified as providing emergency shelter:

Agency	Program	Year-Round Beds	Beds HH w/ Children	Beds HH w/o Children	Total Seasonal Beds
Catholic Community Services (CCS)	Eugene	-	-	-	6
Eugene Mission	Family Program	16	16	-	-
	Men's Life Change Program	26	-	26	-
	Men's Program	259	-	259	-
	Women's Life Change Program	16	-	16	-
	Women's Program	66	-	66	-
St. Vincent De Paul	Dusk to Dawn Families	-	-	-	30
	Faith-based Shelter	-	-	-	30
	VET LIFT ES	4	-	4	-
Looking Glass	Station 7	12	12	-	-
ShelterCare	CAHOOTS Crisis Units	3	2	1	-
	Family Housing Program (EHA)	14	14	-	-
	Family Housing Program (Other)	7	7	-	-
	L Building ES	8	-	8	-
	ShelterCare Medical Recuperation	19	-	19	-
Siuslaw Outreach Services	Hope House DV Shelter	10	10	-	-
	SOS-SHAP-NEW17-Motel Vouchers	-	-	-	9
Womenspace	Womenspace Shelter	19	19	-	-
		475	67	396	75

Other Specialized Shelters

Domestic Violence Services

Womenspace and Siuslaw Outreach Services are the two domestic violence facilities in the area that provides emergency shelter to people experiencing homelessness due to domestic violence.

Winter Weather Response

St. Vincent de Paul's Egan Warming Center is a coalition of community members representing service providers, religious congregations, nonprofit support agencies, social activist communities and local government who have come together to ensure that up to 300 people experiencing homelessness in Lane County have a warm and safe place to sleep when temperatures drop below 30 degrees between November 15th and March 31st.

The Dusk to Dawn program was launched in 2015 as an additional winter warming site due to increased demand for safe, low barrier shelter. Now run by St. Vincent de Paul, the temporary shelter utilizing large tent structures provides up to 60 individuals a warm place to be between the hours of 4:30pm and 7:30am in the winter months.

Other Community-Based Housing Options

Over the last several years, Lane County has embraced new and innovative community housing options in response to the growing need for safe places for people to sleep. Some of the new approaches include Rest Stops, Transitional Micro-Housing, and Safe Spots.

Transitional Micro-Housing

Opportunity Village Eugene is a collaboration between the housed and the unhoused providing stable, safe, and sustainable places to be through alternative, cost-effective approaches for transitioning the unhoused to more permanent living situations. Opportunity Villages is a transitional micro-housing site utilizing community-based development and a self-governance model.

Agency	Program	Population Served	Total Units
Square One Villages	Opportunity Village Eugene	Single Adults and Couples	30-35 Residents

Safe Spots Camp Communities or "Rest Stops"

Community Supported Shelters (CSS) encompasses four basic, temporary housing locations utilizing micro-shelter and tent structures. Rest Stops also provide employment training and volunteer opportunities to residents. Nightingale Health Sanctuary hosts a Conestoga Hut site, temporary housing for those without disabilities focusing on overall health and wellness.

Agency	Program	Population	Total units
Community Supported Shelters	Safe Spot – Roosevelt	General	20 Residents
	Safe Spot – Chambers	General	20 Residents
	Veterans Safe Spot - Eugene Mission	Single Adults and Couples (Veterans)	15 Residents
	Safe Spot – Single Women and Married Couples	Single Adult Women and Married Couples	20 Residents
Nightingale Health Sanctuary	Conestoga Huts at Good Samaritan	Single Adults	1 Site, 6 units

The Overnight Parking Program

The Overnight Parking Program provides legal camping, free trash disposal, and portable restrooms to families and individuals living in their vehicles.

Agency	Program	Singles	Families
St. Vincent de Paul	Overnight Parking Program- Eugene	59	14
	Overnight Parking Program- Springfield	4	4
		63	18

Transitional Housing

Transitional Housing is designed to provide individuals and families experiencing homelessness with the interim stability and support to successfully move to and maintain permanent housing. Individuals and families may live in transitional housing for up to 24 months and receive supportive services such as childcare, job training, and life skills that help them live more independently. The following table represents the transitional housing available in Lane County:

Agency	Program	Year-Round Beds	Beds HH w/ Children	Beds HH w/o Children
Looking Glass	Transitional Living Program	10	2	8
Sponsors	GPD Homeless Veterans	10	-	10
St. Vincent de Paul	Connections CoC	63	63	-
	GPD Vet LIFT AVC-GPD	12	-	12
ShelterCare	Indigent LC Cx50940	1	-	1
		96	67	31

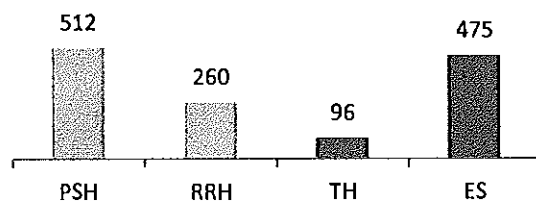
Permanent Housing

Permanent housing is defined as community-based housing without a designated length of stay in which formerly homeless individuals and families live as independently as possible. There are two main types of permanent housing models: Permanent Supportive Housing (PSH) or Rapid Re-housing (RRH). These two models are explained in further detail below.

Permanent Supportive Housing

PSH is long-term permanent housing with supportive services to assist those with disabilities (i.e. physical or mental health) obtain housing stability. This long-term housing has no designated length of stay. The following PSH programs are available in Lane County:

Permanent Housing makes up 57% of year round beds in the homeless service system



Agency	Program	Year-Round Beds	Beds HH w/ Children	Beds HH w/o Children
1st PI	1st Place Family	9	9	-
HACSA	HUD-VASH	236	9	227
	Shelter Plus Care CoC	120	40	60
MHI	Emerald Options	31	15	16
SC	Camas	18	6	12
	Shankle Safe Haven Scattered Site	11	-	11
	Shankle Safe Haven Facility	16	-	16
SVDP	Housing PLUS (Lamb Bldg OHA)	7	-	7
	Housing PLUS (Lamb Bldg SPON)	3	-	3
	Housing Plus (Vet LIFT 3)	9	-	9
	LIFT CoC	33	25	8
	VET LIFT CoC	19	-	19
		512	104	408

Rapid Re-housing

RRH assists individuals, youth, and families experiencing homelessness (with or without a disability) move as quickly as possible into permanent housing through housing search and relocation services, coupled with short- to medium-term rental assistance and case management in order to achieve stability in that housing.

Agency	Program	Year-Round Beds	Beds HH w/ Children	Beds HH w/o Children
Catholic Community Services	McKenzie RRH	73	73	-
Looking Glass	EHA RRH	9	3	6
	McKenzie RRH	8	4	5
ShelterCare	Cascades RRH	13	-	13
	FUSE	4	-	4
	McKenzie RRH	64	64	-
St. Vincent de Paul	ESG RRH for Families	33	33	-
	ESG RRH for Singles	7	-	7
	Supportive Services to Veteran Families (SSVF) RRH	37	14	23
Womenspace	RRH	11	11	-
		260	202	58

Other Specialized Permanent Housing

Safe Havens

Safe Havens are supportive housing units that serve hard-to-reach homeless persons with severe mental illness and other debilitating behavioral conditions that are on the street and have been unable or unwilling to participate in housing or supportive services. Traditionally, safe havens are low-barrier shelters with a participant population that seeks shelter as needed. Currently, our community has one safe haven that is operated by ShelterCare which is *Safe Haven Shankle*.

Shelter Plus Care

Shelter Plus Care Program provides rental assistance for hard-to-serve homeless persons with disabilities in connection with supportive services funded from sources outside the program. Shelter Plus Care (S+C) is a program designed to provide housing and supportive services on a long-term basis for homeless persons with disabilities (primarily those with serious mental illness, chronic problems with alcohol and/or drugs, and (AIDS) or related diseases) and their families who are living in places not intended for human habitation (i.e., streets or emergency shelters). The program allows for a variety of housing choices, and a range of supportive services funded by other sources, in response to the needs of the hard-to-reach homeless population with disabilities.

Access Centers and Community Service Centers

Community Service Centers provide emergency basic needs assistance, homeless prevention services, energy assistance and linkage to mainstream benefits and resources for low income households in Lane County. There are four community service centers throughout the county:

Agency	Program	Population Served
Catholic Community Services	CCS Community Service Center - Eugene	Single Adults and Families with Children
	CCS Community Service Center - Springfield	
Community Sharing Program	CSP Community Service Center – Cottage Grove	
Siuslaw Outreach Services	SOS Community Service Center – Florence	

Access Centers for Youth offer day shelter and services to assist youth in accessing more intensive supports, including employment skills and opportunities. The Youth Access Centers meet the community's basic needs by providing youth with safe day shelter with access to services including basic needs, case management, employment and community resources, laundry, phones, meals, and computer access.

Agency	Program	Population Served
Hosea Youth Services	Hosea Youth Services	Youth Age 12-22 who are at-risk or currently homeless
Looking Glass	New Roads	Youth up to 21 years of age who are at-risk or currently homeless

Access Centers for Families help to meet basic needs by providing emergency services, provisions, information and referral, and case management to families with children who are low-income, at-risk of or currently experiencing homelessness. Families receive an intake and needs assessment for all members of the household. Services are provided as needed including emergency assistance, such as food, clothing, supplies; telephone access; housing location; advocacy; mentoring; and employment assistance.

Agency	Program	Population Served
St. Vincent de Paul	First Place Family Center	Families with children under 18

Access Centers for Singles provide single homeless adults with emergency and basic needs assistance to include food, clothing, laundry and shower facilities, prescription assistance, supplies, telephone and internet access, housing location, advocacy, and transportation assistance.

Agency	Program	Population Served
St. Vincent de Paul	Eugene Service Station	Single Adults
White Bird Clinic	White Bird Walk-In Services	Single Adults



Media and Interested Parties

Clackamas County declares emergency to provide shelter for homeless residents

The Clackamas County Board of Commissioners approved an emergency declaration Nov. 8 to help ensure homeless people have safe, warm and habitable shelter this winter.

The declaration will be in effect for six months. It will give staff the authority to move quickly to provide warming shelters for homeless residents this winter. In this case, the increasing numbers of homeless county residents, their need for safe and warm shelter, and the current lack of adequate temporary or emergency homeless shelters constitutes an emergency.

The declaration states that the need for a state of emergency results from “National, state and local economic and demographic factors contributing to an ever increasing population of individuals, families and children without adequate, safe, secure, suitable and healthy shelter...who face exposure to the elements and potential loss of property and life.”

The state of emergency allows the county to take the following actions in support of providing shelter for homeless people:

- Commit to mutual aid agreements;
- Suspend standard competitive bidding procedures to obtain necessary goods, services and/or equipment;
- Redirect funds for emergency use;
- Order such other measures as are found to be immediately necessary for the protection of life and/or property;
- Authorize county staff to explore the acquisition of sites suitable for installation of temporary housing units for the homeless population, and to prepare or equip such sites, and
- Waive county code regulations, rules and fees to the extent necessary and possible to respond to the housing emergency.

County Health and Human Services Director Richard Swift said the county has a need to provide warming shelters for approximately 1,000 people. In addition to working with shelters available in the past, he said, this year, “We will also be exploring options for a contingency warming shelter at the county fairgrounds, in empty buildings in the community and through motel vouchers.”

The declaration will not have an impact on the zoning timetable or approval process for the temporary, transitional Veterans Village that Clackamas County is proposing. The county remains committed to ensuring that that project for up to 30 homeless veterans is fully vetted and reviewed, and in conformity with local zoning regulations and building codes.

Because of the emergency declaration, volunteers will be needed to serve in a variety of capacities. [Volunteers can sign up to receive more information about opportunities online.](#)

[Find out more about the emergency declaration.](#)

For more information, members of the media may contact Public Affairs Manager Tim Heider at theider@clackamas.us or 503-742-5911.

Kristin Retherford

From: Larry Nasset <larrynasset@hotmail.com>
Sent: Saturday, February 03, 2018 11:24 AM
To: Kristin Retherford; Cara Kaser
Cc: Chuck Bennett; Tom Andersen; Brad Nanke; Steve McCoid; Matthew Ausec; Chris Hoy; Sally Cook; Jim Lewis
Subject: Downtown Komeless Solutions Task Force
Attachments: Downtown Homeless Solutions Task Force 2,3 -as submitted.docx; Eugene police chief says homeless problem worst he's seen Excerpt.docx; Patrolling Downtown, Eugene police work to help those on the street.docx; eugene springfield list of shelter beds.pdf; clackamas co emergency declaration.docx

Hi Kristen,

Thanks for returning my phone call yesterday afternoon.

Here is the document on downtown homelessness that we talked about and supporting information. I'm sending everything as attachments to this email. The document itself "Addressing Homelessness in Downtown Salem" and four supporting attachments.

I'm ccing Cara, the mayor and the rest of the council to keep everyone informed.

Thanks, Larry

Larry Nasset
525 Oregon Ave NE
Salem, Or 97301
503 390 3708
larrynasset@hotmail.com

Kristin Retherford

From: SALEM Manager
Sent: Monday, February 05, 2018 8:35 AM
To: Kristin Retherford
Subject: RE: Closure of Salem Nordstrom

Hi Kristin, I understand you are the staff lead on the Downtown Homeless Solutions Taskforce. Would you please respond to Dr. Boyd and cc SalemManager@cityofsalem.net.

Thank you!

-Tami | 📞: 503-588-6255 ext. 7268

From: Harold Boyd [mailto:cerisas@comcast.net]
Sent: Friday, February 02, 2018 3:31 PM
To: SALEM Manager <MANAGER@cityofsalem.net>
Subject: Closure of Salem Nordstrom

I have always had significant empathy for Salem Homeless people and currently am a member of Commissioner Carlson's study group committee....the diversion from incarceration for public drunkenness, drug usage, and mental illness is one good solution for a portion of this homeless problem. Ms. Carlson must be commended.

However, All registered homeless people should be in a public health system using the Oregon Health Plan. Notice I have stated **registered**.

In my experience with many major health problems, a longevity of 46, and many communicable diseases, how can the homeless be integrated into society without a clean bill of health? Homeless people must be in a vaccination program for the sake of the whole Salem community....for herd immunity.

When you have the homeless registered, you will know who is on your streets. **What are the group demographics?** You need data for study and future refinements.

The Salem City leadership has done a very poor job of setting standards for the behavior of homeless people around downtown businesses...homeless debris, public defecation/urination, confrontation while begging, unsavory behavior, sitting and sleeping on sidewalks, along with yelling and cursing has driven away many people from using downtown businesses. Why not buy products on line? Why not stop in Woodburn where it is pleasant and do not have to step over anybody?

Confronting difficult homeless people should be timely done by the policeman on the beat, not the owner of a business....I waited over a half an hour without a sign of a policeman after a 911 call concerning two homeless fighting in front of Jackson Jewelers on a Sunday morning 10:00 AM..

Also, I have talked to Nordstrom employees who say potential Nordstrom customers do not like the Salem street homeless environment around Nordstrom and parking sites...it is not conducive nor pleasant. The City of Salem must set policy of accepted behavior and **post these standards. Challenge the concept that laying on sidewalks is okay. All people must be have expectations.** We should not have to step over or around people on sidewalks.

Coincidentally feeding the homeless at St.Mark Lutheran, we had our first fight between two men this year.

You and the council must discuss in closed session the Salem homeless problem and set policy that balances the **rights of all to be successful as shoppers and owners. The Mission must be moved tomorrow out of the center of Salem at the bottom of the bridge, if you want any improvement...have all future Mission obligations contingent on this move.**

How can Eugene continue to have a Nordstrom when we cannot have a pleasant attractive downtown for owners and customers?.

Have an out interview of Nordstrom employees and management to get the facts. Nordstrom was the first place I showed to future medical colleagues in their initial visit to Salem.

Have a best practices approach. Register for data in the future. Regards Harold S. Boyd, MD
cerisas@comcast.net